



White Rose Cheer

Finances, Fees and Refunds Policy - 2022-2023

1. Why fees are needed to participate in WRC

Fees are the main source of income for our club, and are crucial to the day to day running of the company. The fees paid by parents for participation are the ways in which our club pays for all of its expenses, such as the rent of our building, insurance, utilities, coaching costs, maintenance costs, and competition fees charged by the Event Providers we attend each year - this season, ICC, BCA, ICE, Jamfest, Legacy and Future Cheer. Fees are mandatory for each attendee and all attendees are subject to the same fee structure, unless they are issued a discount as detailed below.

White Rose Cheer remains a not-for-profit Limited Company and all excess funds, once costs have been paid, roll straight back into the gym to improve the facilities and the opportunities offered for each and every athlete.

2. Where the listed fees can be found

All fees and fee structures can be found in the following places:

- Season Handbook, found on the White Rose Cheer website, within the “White Rose Cheer - Club Information” Facebook Group, and across Social Media Linktrees.
- Upon request if further information is needed via whiterosecheer@gmail.com
- In your personalised email sent to parents during wb 4th July 2023, or at the point of the athlete joining our program.
- Within your Coacha profile, which parents set up with their own password when they signed your athlete up.

3. Coacha

All fees, both regular and one-off, are taken via Coacha. It is a mandatory component of membership at White Rose Cheer to have athlete’s details registered on Coacha, primarily to keep NOK details on file if there was ever an emergency, and secondly to use the software to process all monthly and one-off fees to continue to be a part of our club. Parents will be sent the link to sign their athlete up upon joining our club. You can also find an easy-scan QR Code in the Gym reception.

You will be sent some information once Parents have signed up for Coacha:

- An email detailing a link to set up a Fee Subscription. This fee takes on the 1st every month, from September 2023 to July 2024 inclusive.
- If you are a mid-season joiner, you will also be sent a second email with a one-off payment for any excess fees for the remainder of this current month. As an example, if you join us on the 12th November, your Subscription will first take on 1st

December, and your one-off fee will cover the period of time you are with us from 12-30th November. The one-off fee will be pro-rata'd accordingly.

4. What you are entitled to for the monthly fee

- All training costs for your cheerleading class, which takes place once weekly during the week. (Twice per week for Icons)
- All training costs for your tumbling class, which for the vast majority of athletes will take place on a Saturday. There are a few classes midweek which will be available to those who need them upon request.
- All coaching costs and contributions.
- All insurance costs for your athlete
- All competition fees for the whole season, unless explicitly stated

Your monthly fee does NOT include:

- Personalised Team Music
- External Choreography (International Travel Teams only)
- All training kit, which is optional to buy from our Pro-Shop
- Competition Uniform
- Cheer shoes, which are optional to purchase from recommended outlets. No WRC team is required to possess specialist cheer shoes.
- Crossover Competition Fees, for those athletes who compete on more than one team
- International training costs and all costs associated with International trips.

All additional costs are detailed in the Season Handbook.

5. Discounts available

Sibling discounts are available at White Rose Cheer. The less expensive of the two athletes (regardless of household) will be eligible to receive 10% off their monthly fees. This discount is not applicable to additional fees which are outside of the Club's control, such as pro-shop, international sessions, competition uniforms, and external contributions to music and choreography.

Junior Coach discounts are given to a select few Junior Coaches who have proven their worth and shown great commitment in attending the sessions required. This discount totals 50% of the monthly fee due. Not all Junior Coaches will receive this discount.

6. Refunds

Mid Season Leavers

In the event of mid-season leavers to our program, the next month's fees are expected to be cleared in order to recuperate lost competition fees paid at the start of the season, or at the point of the athlete joining, whichever was first. This is a well documented clause and can be found in:

- The Season Handbook
- The Code of Conduct, signed by all parents at the start of the season

- Your Waiver Form, signed by parents at the start of the season

Legal action will be sought against athletes who fail to maintain this important clause.

Please note that access to the Selling Group will be removed if we are missing funds against an athlete's name.

We reserve the right to with-hold Spectator Tickets ordered and paid for, for upcoming competitions, in case they are needed for a sub coming in for the athlete in light of the gap they have left. If they are not needed by us, we can release them to parents to either attend the event themselves or to sell on to other parents.

Injury to athlete

In the event of athletes missing a competition due to an injury and are resting on medical advice, we regret to inform parents that no refunds can be processed for the competition entry fee, nor the spectator tickets. We won't receive refunds from the Event Providers, therefore we are unable to pass on refunds. We recommend that all athletes/parents that find themselves in this position, and no longer wish to attend the competition, sell their Spectator Tickets either on the main Facebook Group, or on our Selling Group. In cases where subs are coming in to directly replace your athlete, we direct them to the parents to buy those tickets if they are needed.

Red Zone Violation or dismissal from Team

In the event of athletes missing a competition due to a Red Zone Violation or a general dismissal from a Team due to athlete/family fault, either planned or sudden, we regret to inform parents that no refunds can be processed for the competition entry fee, nor for the spectator tickets. We won't receive refunds from the Event Providers, therefore we are unable to pass on refunds to parents. We reserve the right to with-hold Spectator Tickets ordered and paid for, for upcoming competitions, in case they are needed for a sub coming in for the athlete in light of the gap they have left. If they are not needed by us, we can release them to parents to either attend the event themselves or to sell on to other parents.

Hotels and Transport

White Rose Cheer are not liable for lost funds for any transport or hotel costs for the season. We recommend that all parents book flexible tickets and refundable rooms, if they are choosing to stay over near to any venue, in case there are any last-minute scheduling conflicts or changes which are out of our control.

Policy Created: 21st July 2022

Policy Revised: 15th December 2023